

Aquarium-Muséum Universitaire de Liège & La Maison de la Science

Summary of the Rules of Visit

Definition The term « Museum Spaces » covers all the permanent and temporary exhibitions of the University of Liège's Aquarium-Muséum, the Maison de la Science and the Embarcadère du Savoir, located in the building of the Institute of Zoology (Quai Édouard Van Beneden 22, B-4020 Liège).

Behaviour

- To gain access to the Museum Spaces, visitors must be in possession of a valid admission ticket ;
- Do not draw, paint, engrave or leave any graffiti, inscriptions, marks, dirt, or damage any structure of the Museum Spaces' building, infrastructure, and content ;
- During their stay at the Museum Spaces, visitors are required to behave in a manner that respects public order and good morals ;
- Visitors must wear appropriate street clothes in all circumstances ;
- Pets or other animals (even if carried in arms or in a carrier bag) are prohibited, except for approved assistance dogs with the appropriate official documents. Service animals must remain under the control of their owner at all times, on a leash or harness ;
- Visitors must not disturb other visitors by any noisy demonstration, including talking on the telephone, listening to radios, or any other sound broadcasting device ;
- Do not sit or stand on railings or handrails, or place children on ledges, steps, or window sills ;
- Do not bend or lean a child over the surface of the water ;
- It is forbidden to behave in a rowdy, violent, aggressive, and/or indecent manner towards the staff of the establishment and other visitors, or to display an inappropriate attitude or make inappropriate comments ;

Prohibited items

- Wheeled equipment, such as skateboards, scooters, bicycles, skates, or shoes with built-in wheels ;
- Food and drink ;
- Alcoholic beverages or any illegal substance ;
- Weapons and ammunition of any kind, or objects that can be used as weapons (even if they are fake or harmless) ;
- Bladed weapons: daggers, knives, sabers, clubs, punches and razors, folding or non-folding blades, etc ;
- Electrical weapons for the neutralisation of persons ;
- Dangerous objects or products ;
- Explosive, flammable, or volatile substances ;

Photos and videos

- Unless explicitly mentioned, visitors may, for their own private use only (personal and/or family use, non-professional and non-commercial), without disturbing or disturbing other visitors, and without using a flash, stand or tripod, photograph or film the animals in the aquariums and the collections in the Museum Spaces ;
- Do not use flash or torches (including mobile phones) !
- Do not use selfie poles or sticks ;

Respect for animals and facilities

Visitors are asked not to :

- knock or bang on the windows of the aquariums and exhibition cases ;
- throw or drop any object (paper, rubbish, coins, etc.) in the aquariums, and if this happens to report it immediately to the reception staff ;
- shouting or making sounds that may frighten the animals ;
- dazzling the animals with flashes, laser pointers, and various lights such as torches or mobile phones ;
- making sudden gestures towards the animals ;
- feeding the animals ;

Food and drink

- Do not eat or drink on the site of the Museum Spaces;
- Several vending machines for drinks and snacks are installed in the entrance hall of the Museum Spaces. These machines are owned and operated by external companies. The Museum Spaces reception staff do not have access in the event of a breakdown or malfunction. The Museum Spaces are not responsible for these machines and we cannot intervene or reimburse the user. The machine's telephone number is provided to report a malfunction or breakdown.

Personal belongings

- Visitors are responsible for their personal belongings - including clothing, bags, glasses, cameras, phones, smartphones, computers, etc. - without recourse against the Museum Spaces in the event of loss, theft, or damage;
- A free unattended cloakroom is available at the reception desk. The museum declines all responsibility in the event of loss, theft, or damage;
- The following items should not be left in the cloakroom: money, identity documents, checkbooks, credit cards, valuable items - in particular jewelry, cameras, telephones, smartphones, computers, watches, etc. - or dangerous or illegal objects and materials.



The rules presented on this page are not exhaustive and represent only an extract and summary of our rules.
The complete rules are available on our website at the following URL :
aquarium-museum.link/reglement-en

